







Our

Vision



To be the leading logistics company with a strong global presence setting high-level standards in the industry as a customer-centric innovative solutions provider.

Mission



To provide efficient, flexible, and innovative logistics solutions to the industry at a global level, empowering employees, enhancing value to the stakeholders, and providing our customers with evolving solutions.

Our Values >

- To always be customer-centric and transparent
- To commit towards a high level of ethics, governance, success and professionalism
- To be agile and innovative
- To be accountable for all our actions
- To foster loyalty in our relationships
- To always encourage knowledge
- To be solutions-oriented
- To nurture long term partnerships

Methodology >

Training
Business Analysis
Detailed Planning
Standard Operating
Procedure
Implementation
Setting KPI
Quality Control
Monitoring



About US:

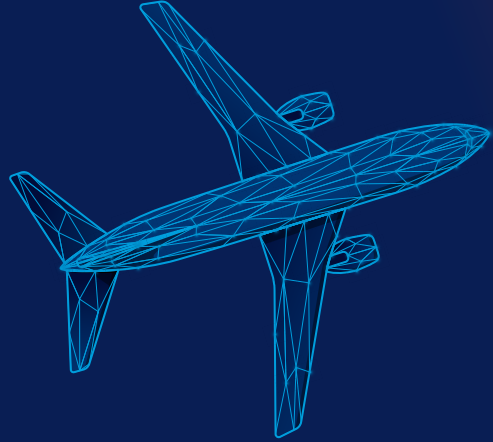


Our journey starts two decades ago, when our main stakeholders took the first step in their freight-forwarding career as Junior Sales/Operations officers in the industry. 20 years later, the team of three saw a gap in the market of the logistics industry and decided to use their multi-year industry experience to close the gap by introducing future-focused, customer-centric solutions to the community. The brand new freight-forward company was named “Sinetro Logistics International (PVT) LTD” - an A-class freight forwarder registered under Director Merchant Shipping of the Ministry of Shipping Sri Lanka. The company provides a wide array of logistics services including; sea freight, air freight, customs clearance, warehousing, all modes of transshipments and reverse logistics, sales order administration, domestic distribution plus a combination of special services tailored to the customer’s unique requirements. Our focus is on providing the community with premium services without compromising on price. Our ultimate goal is to ensure customer satisfaction through carefully devised, supervised and timed logistics planning and execution.

Our possessions

Our services are offered throughout a worldwide network covering all active business ports/gateways across the globe. Agency agreements with major logistics players and a selection of agents/partners to handle your business, depending on your needs. Exclusive service contracts with agents and carriers worldwide to support your business. Intuitive and nuanced local know-how in all areas of global logistics. Our quality system is an integrated management instrument that assures steady optimization of the quality of our services. We always believe in investing our interests in highly trained, skilled and motivated staff to drive daily performance. We define logistics as part of the supply chain process that plans, implements, and controls the effective flow and storage of goods, services, and related information from the point of origin to the point of consumption in order to meet customer requirements.





Our solutions

We provide solutions in all modes of transportation including international freight forwarding and supply chain management. Each of our freight solutions will be carefully crafted to suit your unique needs and assist your ambitions.

AIR FREIGHT
OCEAN FREIGHT
HAZARDOUS & REEFER
ROAD FREIGHT
CUSTOMS CLEARANCE
WAREHOUSING AND BONDING
3PL
PROJECT CARGO
INSURANCE
CONSOLIDATION
DISTRIBUTION
PACKING & REMOVAL
TRANSSHIPMENTS



Our Industrial expertise

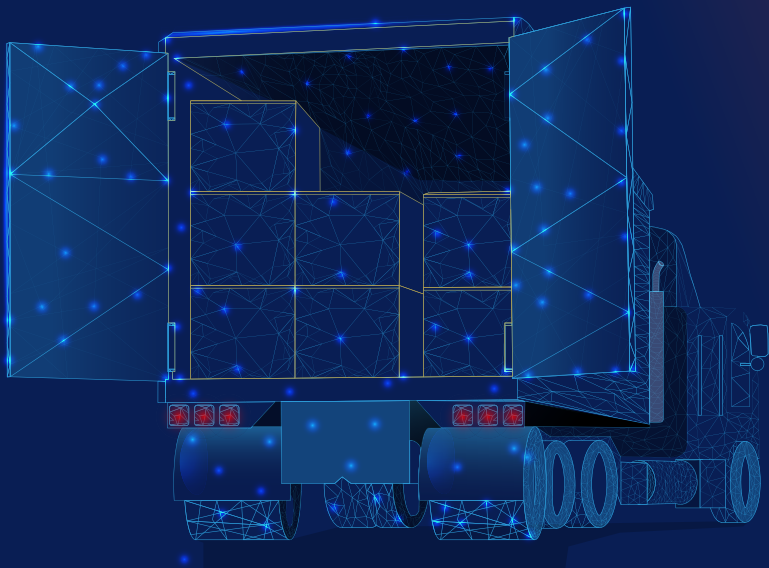
Our comprehensive bouquet of services includes Freight Management, Warehousing, Distribution, and Reverse Logistics and more.

Our unique strength lies in the ability to provide solutions that match unique logistical challenges, and resolve them before they escalate into issues that can hurt operations. Our expertise is derived from years of experience, and in-depth research of the customers' supply chain, end to end. It has also helped us stay flexible and adapt to the customers' specific and ever-evolving needs, even as we strive to improve every aspect of our service.



Our Customer service

Commitments beyond expectation.
Qualified, experienced, innovative and flexible staff
Single dedicated point of contact
Quality without compromise
Service reviews
Constant evolution



Our value added services

Our value-added services are curated to address a diverse range of logistical challenges and adapt to distinct situations.

Transport consultations with our logistics experts will help you discover the most efficient routes and services to optimize your specific supply chain.

Comprehensive e-services enhance visibility and transparency of shipments with booking and tracking systems, e-billing, and reporting of KPI's.

We offer insurance at competitive rates and we take special care to issue full insurance coverage from point of pick-up to end of delivery.

We also specialize in pick-and-pack, storage, door-to-door, and domestic distribution services.

Monitor your supply chain with remarkable ease and efficiency with our Track and Trace service.

Vertical Markets

Chemical
Automotive
Electronics
Engineering

FMCG
Power & Energy
Pharmaceuticals
Telecommunication

Retails
Raw Materials
Perishable
Garments

Our network and partners

As one of the island's leading logistics solutions providers, Sinetro offers its customers extensive international coverage. Through our reliable and trusted partners across the world, we can find routes and solutions for any final delivery. We employ keen interest in all aspects that concern the import and export segment of multimodal transport. The provided services will be specifically tailored as per customer requirement, a perfect balance between budget and requested delivery date.



Our Network



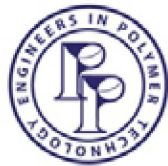
Our Carriers - Air



Our Carriers -Sea



Our Customers



Contact us:

Sinetro Logistics International (Pvt) Ltd
No. 15/2, Joseph Lane,
Colombo 04,
Sri Lanka.

Tel: +94 11 784 4550-51

Mob: +94 74 100 6150

Email: group@sinetro.com